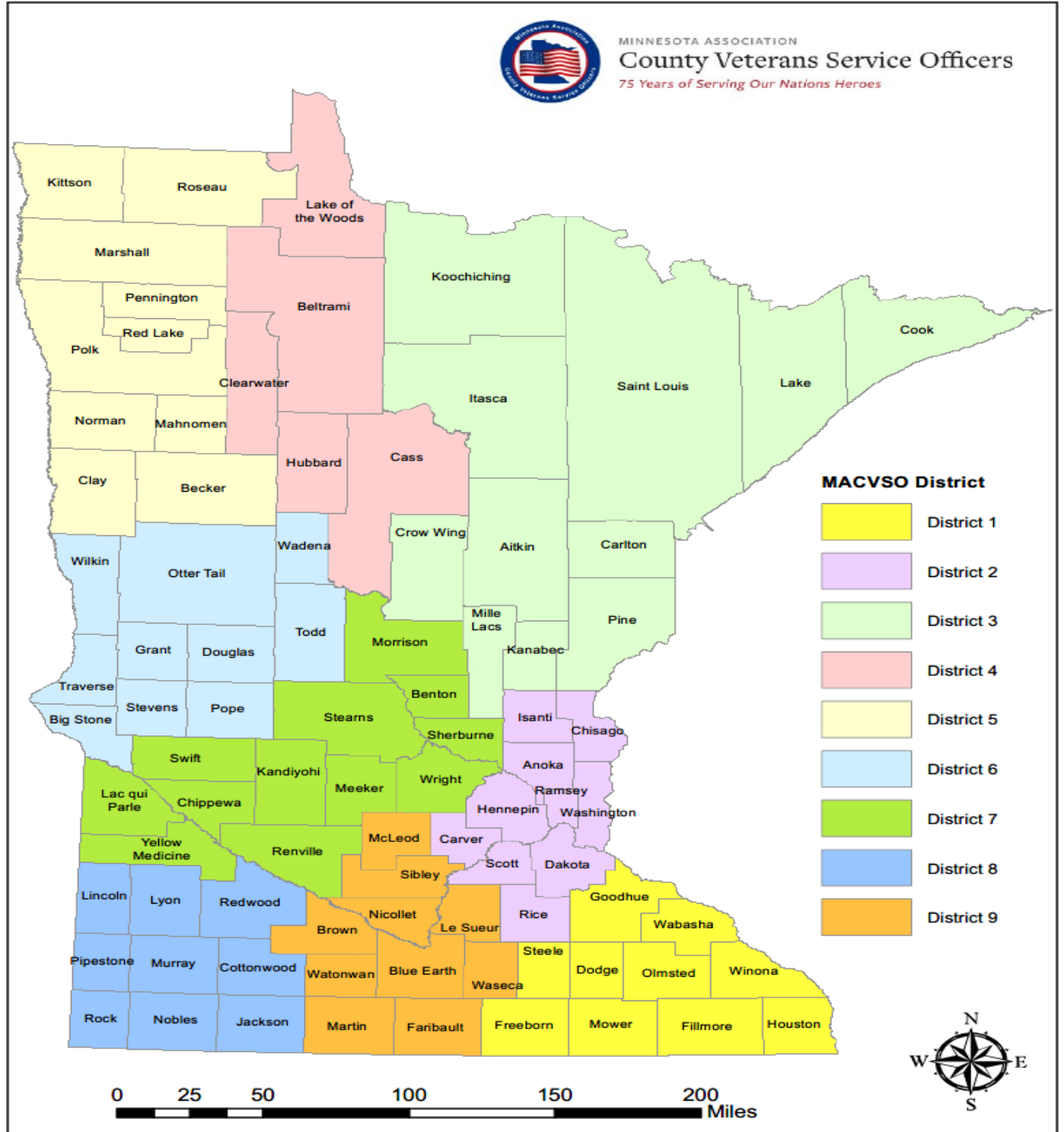


Minnesota County Veterans Service Office & Stakeholders

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Things are in a fluid motion of constant change and for many, this time of social distancing and isolation will be lonely and depressing.

We on the MACVSO Executive Board encourage Service Officers to practice kindness with every one you see over these next weeks. Call your known shut-in clients and make sure they are okay and have what they need. Visit with our new CVSOs and offer guidance.

Check out these resources and feel free to share with others:

Minnesota COVID-19 Updates: www.health.state.mn.us/diseases/coronavirus/index.html

US Dept of Veterans Affairs: www.va.gov/

Veterans Integrated Service Network (VISN 23): www.visn23.va.gov/

Area VA Medical Centers:

- Fargo VA Health Care System: www.fargo.va.gov/
- Minneapolis VA Health Care System: www.minneapolis.va.gov/
- St. Cloud VA Health Care System: www.stcloud.va.gov/
- Sioux Falls VA Health Care System: www.sioxfalls.va.gov/

VBA Regional Offices:

- Fargo: www.benefits.va.gov/fargo/
- Sioux Falls: www.benefits.va.gov/sioxfalls/
- St. Paul: www.benefits.va.gov/stpaul
- MDVA Press Releases: <https://mn.gov/mdva/news/pressroom/?id=1066-422936>
- Managing Stress and the Threat of COVID-19:
https://www.health.state.mn.us/communities/ep/behavioral/stress_covid19.pdf
- COVID-19 and Healthcare Responder Stress:
https://www.health.state.mn.us/communities/ep/behavioral/responder_covid19.pdf
- Parent/Caregiver Guide to Helping Families Cope With COVID-19:
https://www.nctsn.org/sites/default/files/resources/fact-sheet/outbreak_factsheet_1.pdf

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Agency	Status	Point of Contact
Assn of MN Counties (AMC)	<p>17 April Board Meeting is canceled. 16 April "Better Angels" postponed. Next Board Meeting: 6/19/2020.</p> <p>Executive Committee continues to operate via modern communications systems.</p>	<p>Julie Ring, Executive Director O: 651-224-3344 ring@mncounties.org</p> <p>Donna Hauptert, Admin Assistant O: 651-789-4356 Hauptert@mncounties.org</p>
Aitkin County Vets Service	<p>All buildings are closed to the public.</p> <p>Staff able to provide services via modern communications systems.</p>	<p>Penny Harms, Director O: 218-927-7320 F: 218-927-7309 penny.harms@co.aitkin.mn.us</p>
Anoka County Vets Service	<p>Closed to public 17-30 March. Staff able to provide services via modern communications systems. veterans@co.anoka.mn.us</p>	<p>John Kriesel, Director O: 763-324-4500 F: 763-324-1040 john.kriesel@co.anoka.mn.us</p>
Becker County Vets Service	<p>Limited access to all public buildings effective March 23.</p> <p>Veterans will be screened and those that have concerns that cannot be handled by email or phone and are time sensitive will be seen.</p>	<p>Laurie Brooke, Director O: 218-846-7312 F: 218-846-7325 llbrook@co.becker.mn.us</p>
Beltrami Co. Vets Service		<p>Scotty Allison, Director O: 218-333-4178 F: 218-333-8164 campbell.allison@co.beltrami.mn.us</p>
Benton Co. Vets Service	<p>Buildings are open with a single access point. Staff able to provide services via modern communications systems.</p>	<p>George Fiedler, Director O: 320-968-5044 F: 320-968-5329 gfielder@co.benton.mn.us</p>
Big Stone Co. Vets Service		<p>Dan Meyer, Director O: 320-839-6398 F: 320-839-6399</p>
Blue Earth Co. Vets Service	<p>All public facing offices closed 19-27 March, Re-evaluation may continue closure. Staff able to provide services via modern communications systems.</p> <p>Transportation to Minneapolis VA HCS will continue on ODD DATES.</p>	<p>Mike McLaughlin, Director michael.mclaughlin@blueearthcountyn.gov O: 507-304-4245</p> <p>Pat Corrow, patrick.corrow@blueearthcountymn.gov O: 507-304-4244 F: 507- 304-4225</p>

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	Staff able to provide services via modern communications systems.	Inquires or request can be submitted through: https://www.blueearthcountymn.gov/106/Veterans-Services Select "Contact Us" button.
Board of Veterans Appeals (BVA)	<p>Eff: 3/16/2020 all in-person DRO hearings will be delayed till further notice.</p> <p>Regional Offices <u>will</u> contact Veterans pending DRO Hearings to offer telephone informal conferences. If Vets prefer in-person conferences, decisions <u>will not be</u> generated until the hearing occurs. Telephone offers will continue until advised otherwise.</p>	<p>Cheryl L. Mason, Chairman of the Board O: 202-632-5313 Cheryl.mason@va.gov</p> <p>Minnesota Points of Contact: Veterans Power of Attorney</p>
Brown County Vets Service	<p>Buildings locked 3/25 to 4/27. Staff able to provide services via modern communications systems. Van transports if no other means.</p> <p>Emergency Relief Fund available for County Veteran Residents.</p>	<p>Greg Peterson, Director O: 507-233-6637 or 233-6636 F: 507-233-6708 C: 507-217-6215 greg.peterson@co.brown.mn.us</p>
CareerForce Mankato	<p>Opens 3/25. Staff still working remotely. Computers available for job seekers. Apply for Unemployment Insurance: www.uimn.org</p>	<p>Katie McNair, DVOP, MN DEED O: 507-593-9757 F: 507-389-2708 Katherine.mcnaire@state.mn.us</p>
Carlton Co. Vets Service		Duane Brownie, Director
Carver County Vets Service	<p>Walk-in service suspended 17-27 Mar. Minimum VSO staffing during biz hours.</p> <p>Contacts available by phone. Or public email: vso@carver.mn.us</p>	<p>Dan Tengwall, Director O: 952-442-2323 C: 952-769-7956 dtengwall@co.carver.mn.us</p>
Cass County Vets Service	Closed to all in-person appointments. Staff able to provide services via modern communications systems.	<p>Jeff Woodford, Director O: 218-947-7534 F: 218-947-7525 jeff.woodford@co.cass.mn.us</p>

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Chippewa Co. Vets Service	Courthouse is closed to the public till the end of the month (March) when situation will be readdressed. Staff able to provide services via modern communications systems.	Tim Kolhei O: 320-269-6419 F: 320-269-6410 tkolhei@co.chippewa.mn.us
Chisago Co. Vets Service	Closed to the Public. Staff able to provide services via modern communications systems.	Bryan Brown, Director O: 651-213-5680 F: 651-213-5701 Bryan.Brown@chisagocounty.us
Clay County Vets Service		Curt Cannon, Director O: 218-299-5041 F: 218-291-5801 curtis.cannon@co.clay.mn.us
Clearwater Co. Vets Service		Lindsey Lamwers, Director O: 218-694-6618 F: 218-694-6181 lindsey.lamwers@co.clearwater.mn.us
Cook County Vets Service	Closed to all in-person appointments. Staff able to provide services via modern communications systems.	Pat Strand, Director O: 218-387-3639 F: 218-387-3620 Veteran.services@co.cook.mn.us Hours 8:00 - 4:00 M-Th, 8:00 - 1:00 Friday
Cottonwood Co. Vets Service		Todd Dibble, Director O: 507-831-5522 F: 507-831-4024 todd.dibble@co.cottonwood.mn.us
Crow Wing Co. Vets Service	Closed to the public 17-31 March. Staff able to provide services via modern communications systems. Staff will meet customers in parking lot for signatures. Van rides still available to VA clinics for critical appointments only. Please reschedule all other appointments.	Erik Flowers, Director O: 218-824-1058 F: 218-824-1059 Erik.g.flowers@crowwing.us
Dakota County Vets Service	Facilities Closed until at least 1 April 2020.	Dustin Rockow, Interim Director O: 651-554-5851 C: 651-829-4246 dustin.rockow@co.dakota.mn.us
Dodge County Vets Service	All County Offices are closed to the public. Transportation is limited, and rides are approved by CVSO as needed. Staff able to provide services via modern communications systems.	Todd Nelson, Director O: 507-635-6140 F: 507-635-6186 Todd.nelson@co.dodge.mn.us

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Douglas Co. Vets Service	<p>Open to public contact after screening.</p> <p>Staff able to provide services via modern communications systems.</p>	<p>Jake Turner, Director O: 320-762-3883 C: 317-938-3468 F: 320-762-3094 jacobt@co.douglas.mn.us</p>
DAV-Transportation Network	<p>Screening riders at time of ride request and the afternoon before trips.</p> <p>Vehicles supplied with sanitation items.</p> <p>Rides only to VA facilities and health care facilities with clear screening policies for those with no other means of transport. Continued... Strongly encouraging rescheduling of non-essential future rides, or utilize others in the household to provide rides.</p> <p>Volunteer driver force will not be pressured to drive if they perceive or are at actual safety risk.</p>	<p>Stephanie Zeimetz, Transportation Pgm Manager-St. Cloud VA Medical Center 320-252-1670 ext 6676 320-423-0620 Stephanie.Zeimetz@va.gov</p> <p>Central MN Service Area: 218-824-1058. Aitkin, Benton, Crow Wing, Kandiyohi, Meeker, Mille Lacs, Morrison, Sherburne, Stearns, Todd, and Wright counties.</p> <p>Minneapolis Metro Service Area: Gary Wagner-Scheduler: 612-467-2768</p> <p>North East Service Area: 218-204-0693. Barnum, Cloquet, Duluth, Hermantown, Moose Lake, Proctor, Two Harbors, and Superior. Rides to Superior VA Clinic.</p> <p>North West Service Area: 855-277-9787 Bemidji, Park Rapids, Wheaton.</p> <p>South East Service Area: 507-703-1139 Olmsted, Steel, Winona counties.</p>
DAV-Claims St. Paul VARO	<p>Office is Closed-No Staff Onsite. Send all claims to: dav.vbaspl@va.gov These will be processed timely. <u>Do Not Fax, Do Not use Postal Mail.</u> Claims may be sent directly to Janesville.</p> <p>BVA hearings canceled through 5/1/2020. Seminars in Golden Valley on April 23 and Hutchinson on May 2 are canceled. Continued... Veterans job fair scheduled for April 30, 2020 has been changed to a virtual event. From 11:00am – 3:00pm on the same day, see www.dav.org</p>	<p>Michael S. Medhaug, NSO Supervisor Office: 612.970-5665 Fax: 612.970-5671 Michael.Medhaug@va.gov</p>

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DAV State Wide Donor Connect	Suspended until further notice. Will not accept, nor facilitate disbursement of medical equipment.	Gerry Falkowski, Program Manager C: 651-210-1161 gerry.falkowski@gmail.com
Debt Center (St. Paul VARO)	COVID-19 affected Veterans & Family may request temporary financial relief of debt, call: 1-800-827-0648 .	Gary Greenwood, Management Analyst 612-970-5423 gary.greenwood2@va.gov
Faribault Co. Vets Service	Eff: 19 March Office is closed to the public. Staff able to provide services via modern communications systems.	Jenna R. Schmidtke, Director O: 507-525-6268 F: 507-526-4593 Jenna.schmidtke@co.faribault.mn.us
Fillmore Co. Vets Service	Buildings closed to public with no face-to-face appointments. Staff able to provide services via modern communications systems. Van transports to Minneapolis suspended.	Jason Marquardt, Director (deployed) Heather Barth, Acting Dept Lead O: 507-765-4937 F: 507-765-4408 jmarquardt@co.fillmore.mn.us hbarth@co.fillmore.mn.us
Freeborn Co. Vets Service	All buildings closed to the public until further notice. Essential staff only reporting to work. CVSO will be working remotely and answering all phone calls. No van transportation.	Brandon Servantez, Director O: 507-377-5184 F: 507-377-5256 brandon.servantez@co.freeborn.mn.us
Goodhue Co. Vets Service		Nathan Pelz, Director O: 651 385-3256 F: 651-267-4881 nathan.pelz@co.goodhue.mn.us
Grant Co. Vets Service		Rob Larson, Director O: 218-685-8324 F: 218-685-4809 robert.larsen@co.grant.mn.us
Hennepin Co. Vets Service	Resident-Facing Facilities are Closed. Staff will employ a variety of telecommuting methods with some in-office work time. Customers are encouraged to call: 612-348-3300 or intake email: VetService@hennepin.us	Neil Doyle, Director Ph: (612) 348-3300 Fax: (612) 596-7676 neil.doyle@hennepin.us
Houston Co. Vets Service		Rob Thoen, Director O: 507-725-5805 F: 507-725-8727 robert.thoen@co.houston.mn.us

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Hubbard Co. Vets Service		Jerry Bjerke, Director O: 218-732-3561 F: 218-732-8173 jbjerke@co.hubbard.mn.us
Isanti County Vets Service	County has closed doors to public contact until 1 April 2020. Staff able to provide services via modern communications systems.	Dan Meyer, Director O: 763-689-3591 F: 763-689-8307 dan.meyer@co.isanti.mn.us
Itasca County Vets Service	All walk-in appointments suspended. Staff able to provide services via modern communications systems.	Luke St. Germain, Director O: 218-327-2858 F: 218-327-0648 luke.stgermain@co.itasca.mn.us
Jackson County Vets Service	CVSO Staff relocated to off-site. No face-to-face meetings or interviews. No-House Calls. Continued... No Lakefield Library calls. CVSO is Skype & Face Time available. Forms will be mailed for signature.	Jeff Gay, Director Off-Site Office: 507-933-4576 Cellular: 507-530-8378 FAX: 507-847-2767 CVSO@co.jackson.mn.us
Kanebec Co. Vets Service	All buildings are closed to the public. Staff able to provide services via modern communications systems.	Erica Bliss, Director O: 320-679-6380 F: 320-679-6480 Erica.bliss@co.kanebec.mn.us
Kandiyohi Co. Vets Service	20 March – 13 April, 2020: County buildings closed to the public. Staff able to provide services via modern communications systems. No Van Transportation.	Trish Appeldorn, Director O: 320-231-6626 F: 320-231-7858 trish.appeldorn@kcmn.us
Kittson Co. Vets Service	Courthouse closed to the public. CVSO working from home.	Wayne Jacobson, Director O: 218-843-2198 wjacobson@co.kittson.mn.us
Koochiching Co. Vets Service		Mark Lessard, Director O: 218-283-1179 F: 218-283-7094 Mark.Lessard@co.koochiching.mn.us
Lac qui Parle Co. Vets Service	All facilities closed to public until further notice. Staff able to provide services via modern communications systems.	Josh Beninga, Director O: 320-598-3445 F: 320-598-3403 josh.beninga@lqpc.com
Lake County Vets Service		Vince Sando, Director O: 218-834-8326 F: 218-834-8369 vince.sando@co.lake.mn.us

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Lake of the Woods Vets Svc		Rick Rone, Director O: 218-634-2219 Rickrone@mncable.net
Le Sueur Co. Vets Service		Jim Goltart, Director O: 507-357-8279 F: 507-357-8608 jgoltart@co.le-sueur.mn.us
Lincoln Co. Vets Service		John Hovland, Director O: 507-694-1033 F: 507-694-1198 jhovland@co.lincoln.mn.us
Lyon County Vets Service	Limited access to the Lyon County Courthouse. Individuals needing services will be required to call ahead and make an appointment or email with questions	Heidi Fier, Director O: 507-537-6729 F: 507-537-7371 heidifier@co.lyon.mn.us
MAC-V All Locations	Continue serving Veterans. Reducing physical office coverage and in-person meetings. Prefer email, text, phone calls. Primary Contact for Customers is: 833-222-6228 Homeless w/o media resources can walk-in on M-W-F. Vet Law Program: 651-200-4750 vetlaw@mac-v.org	Duluth: 218-722-8763 Mankato: 507-345-8258 Minneapolis: 612-726-1327 Shaun Riffe - Development Director 833-222-6228 612-803-2886 Cell sriffe@mac-v.org
Mahnomen Co. Vets Service		John Nelson, Director O: 218-935-5062 F: 218-935-2920 john.nelson@co.mahnomen.mn.us
Marshall Co. Vets Service		Brett Brandon, Director O: 218-745-4303 F: 218-745-4275 brett.brandon@co.marshall.mn.us
Martin County Vets Service		Doug Landsteiner, Director O: 507-238-3220 F: 507-238-8492 doug.landsteiner@co.martin.mn.us

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McLeod Co. Vets Service	<p>Non-essential buildings closed to public (County Board Directed) Will not meet face-to-face in offices. May conduct in-home outreach with PPI.</p> <p>No VA Hospital Shuttle Operation Restrictions in effect to: 3/30/2020</p>	<p>Jim Lauer, Director Veteran Services McLeod County, MN O: 320-864-1268 F: 320-864-1458 james.lauer@co.mcleod.mn.us</p>
MDVA-Hq Staff	<p>Beginning March 17: Campus Reps working from home. Other staff telecommuting as able.</p>	<p>Bradley S. Lindsay Deputy Commissioner, Programs & Services Direct 651-757-1582 F: 651-757-1539 brad.lindsay@state.mn.us www.mdva.state.mn.us</p>
MDVA-Cemeteries	<p>Remain open for visitors & interments. Asking for minimum committal guests. Honor guard teams reduced to 4 mbrs. Continued... See Cemetery Fact Sheets dated: 3/18/2020.</p>	<p>Duluth: Cory Johnson (218-520-0120) corys.johnson@state.mn.us Little Falls: Eric Sogge (320-616-2527) erik.sogge@state.mn.us Preston: Robert Gross (507-765-7320) Robert.gross@state.mn.us</p>
MDVA-Claims	<p>Fargo & St. Paul Staff remain available to assist CVSOs. ITF's and Appeals may be submitted w/o claimants signatures, please discuss with the Claims Rep.</p> <p>If CVSO cannot contact the digit claims reps, use this new CVSO Hotline: 612-214-8827 & have claims info ready to pass.</p>	<p>Ron Quade, Director Claims/Field Ops O: 612-970-5789 F: 612-970-5796 ron.quade@state.mn.us</p>
MDVA-SSAP State Soldiers Assistance Pgm	<p>80% of workforce at home. Clerical staff working at duty station. Issued separate detailed message (3.23.2020) to all CVSOs. Seeking add'l funding from Legislature for Special Needs Grants-TBD.</p>	<p>Andrew Garvais, Director Programs & Memorial Affairs O: 651-757-1557 F: 651-757-1597 C: 651-338-0159 Andrew.garvais@state.mn.us</p>
MDVA-Vets Homes	<p>Ceased in-house dental care. Restricting visitors & vendors. [End of life visits on case by case] Single entrances enforced. Distributing Ipad devices for patient & family connectivity.</p>	<p>Douglas Hughes, Deputy Commissioner Veterans Health Care O: 651-757-1570 F: 612-548-5964 C: 651-398-6977 Douglas.hughes@state.mn.us</p>

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Meeker Co. Vets Service	<p>Building is Open, but doors are Locked. Staff able to provide services via modern communications systems.</p> <p>Will consult with clients at building entrance for emergency cases. Volunteer transportation in use for urgent care conditions.</p>	<p>Don Dufner, Director O: 320-693-5445 F: 320-693-5449 Donald.Dufner@co.meeker.mn.us</p>
Mille Lacs Co. Vets Service		<p>Taylor Tollefson, Director O: 320-983-8208 F: 320-893-8306 taylor.tollefson@millelacs.mn.gov</p>
Morrison Co. Vets Service		<p>Kathy Marshik, Director O: 320-632-0290 F: 320-632-0372 kathym@co.morrison.mn.us</p>
Minn River Area Agency on Aging (MNRAAA)	<p>Mankato & Slayton offices are closed. Senior Linkage Line Open: 1-800-333-2433 or mnhelp.info/</p>	<p>Jason Swanson, Executive Director 507-387-1256, ext 3 jswanson@mnraaa.org</p>
Mnlps VA HCS	<p>Any sick/ill Veteran can call: 612-467-1100 (24/7) where medical staff will advise. If assessment indicates urgent or emergent disposition, Veteran will be instructed to call 911 or deliver self to the <u>nearest E/R</u>. VA Staff will attempt to provide a warm handoff to the receiving medical facility.</p> <p>All Veterans must use Outpatient Entrance & will be screened. Dental hygiene & Perio care is cancelled. Crowns & dentures will be delivered.</p> <p>Surgeries delayed to 6/1/2020. Vietnam Veteran Recognition Pgm on 3/30 is postponed.</p> <p>VA Video Connect (with your Doc) information here: https://youtu.be/2HZPs-BFBtw</p>	<p>Sandra Roy, Public Affairs Specialist Minneapolis VA Health Care System O: 612.467.2102 Sandra.Roy@va.gov</p>

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Mower Co. Vets Service	All buildings on "lock down" until 4/6/2020. Essential staff only reporting to work. CVSO will respond to telephone calls, will assist in Rx reorders. No van transportation.	Wayne Madson O: 507-434-2712 waynem@co.mower.mn.us
Murray Co. Vets Service		Jim Reinert, Director O: 507-836-1169 F: 507- 836-8904 jreinert@co.murray.mn.us
(NPRC) National Archives	National Personnel Records Center is only servicing Urgent Requests related to medical emergencies & funerals. Research rooms & museums are closed until further notice.	Fax all requests to: 314-801-0764. https://www.archives.gov/coronavirus
Nicollet Co. Vets Service	As of 3/19/2020 no public contact. VHA Van transportation is Suspended Indefinitely. Staff able to provide services via modern communications systems.	Nathan Tish, Director Gerald Dotson, Assistant Director O: 507-934-7870 F: 507-934-7876 C: 507-479-0805 nathan.tish@co.nicollet.mn.us Gerald.dotson@co.nicollet.mn.us
Nobles Co. Vets Service	Normal Friday Closure continues. All County offices closed to the public. Van program <u>is operational.</u> Staff able to provide services via modern communications systems.	Bill Brockberg O: 507-295-5292 bbrockberg@co.nobles.mn.us
Norman Co. Vets Service	As of 3/20/2020 the Courthouse, including Vets Service Office are closed to the public. Staff able to provide services via modern communications systems.	John Rosenberger, Director O: 218-784-5494 F: 218-784-3729 john.rosenberger@co.norman.mn.us
Olmsted Co. Vets Service	All public facing widows & meetings are closed 18 March to 6 April 2020. These buildings are closed to the public: 2117, 2110, 2122, PWSC & Parks Buildings. Continued...	Nathan Pike, Director O: 507-328-6355 F: 507-328-7950 pike.nathan@co.olmsted.mn.us shumaker.jennifer@co.olmsted.mn.us laganiere.ashley@co.olmsted.mn.us General Email Contacts: csmailbox@co.olmsted.mn.us

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	<p>These OC Task Force partners have relocated:</p> <p>MACV (Guy Sing) gsing@mac-v.org 507-621-8552.</p> <p>DAV Transportation (Kati Carpenter) kati@davmn.org 507-703-1139</p> <p>Vets Center (Michael Kurschner) has halted weekly (Thursdays) counseling sessions. 651-644-4022.</p>	
Otter Tail Co. Vets Service		<p>Jim Olson, Director O: 218-998-8605 F: 218-998-8610 jolson@co.ottertail.mn.us</p>
Paralyzed Vets of America	Ft. Snelling NSO can be reached by email.	<p>Tami J. Anderson TamiA@pva.org</p>
Pennington Co. Vets Service		<p>Steve Stone, Director O: 218-683-7034 F: 218-683-7081 sjstone@co.pennington.mn.us</p>
Pine County Vets Service		<p>Ben Weiner, Director O: 320-216-4250 F: 320-216-4254 ben.wiener@co.pine.mn.us</p>
Pipestone Co. Vets Service	<p>County buildings closed to the public until further notice.</p> <p>Staff able to provide services via modern communications systems.</p> <p>No volunteer Transportation.</p>	<p>Renae Schuch, Director O: 507-825-1183 F: 507-825-6774 M: 507-215-0894 renae.schuch@co.pipestone.mn.us</p>
Polk/Redlake Co. Vets Service		<p>Kurtis Ellefson, Director Polk O: 218-281-3066 kurt.ellefson@co.polk.mn.us Red Lake O: 218-689-8587 kellefsoncvso@hotmail.com</p>

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Pope/Stevens Co. Vets Service	<p>Pope: closed to public access. Phone/Fax operational.</p> <p>Stevens: closed to public access. Phone operational.</p> <p>No Van Service Either County</p>	<p>Hugh Reimers, Director Pope O: 320-634-7846 Pope F: 320-589-2036</p> <p>Stevens O: 320-208-6555</p> <p>Hugh.Reimers@co.pope.mn.us</p>
Ramsey County Vets Service	<p>Services will remain available M-F 8am to 4:30pm through telephone or via email.</p> <p>Any forms or documents can be mailed, emailed or dropped off at one of the six county service sites.</p> <p>In-person appointments or walk-ins are not currently available.</p>	<p>Maria Wetherall, Director O: 651-266-2544 F: 651-266-2546 maria.wetherall@co.ramsey.mn.us www.ramseycounty.us</p> <p>https://www.ramseycounty.us/coronavirus-disease-2019-covid-19-information</p> <p>https://www.ramseycounty.us/covid-19-info/coronavirus-impacts-county-services</p>
Redwood Co. Vets Service	<p>No-in office appointments.</p> <p>Van service to Mnlps on Tues & Thurs. St. Cloud on Mondays. Riders screened upon request & day before travel. Rides only to VA or other health care with clear screening policies. Staff able to provide services via modern communications systems. CVSOs will report to work daily.</p>	<p>Dustin Hunter, Director O: 507-637-4034 F: 507-637-1531 C: 507-616-6096 Veterans@co.redwood.mn.us</p>
Renville Co. Vets Service		<p>Lee Stock, Director O: 320-523-3763 F: 320-523-3716 lees@renvillecountymn.com</p>
Rice County Vets Service	<p>Government buildings closed to the public. Staff able to provide services via modern communications systems.</p>	<p>Tracy McBroom, Director O: 507-332-6117 F: 507-333-3838 trmcbbroom@co.rice.mn.us</p>
Rock County Vets Service	<p>All County offices closed to the public. Staff able to provide services via modern communications systems.</p>	<p>Dave Haugom, Director O: 507-283-5061 F: 507-283-5078 dave.haugom@co.rock.mn.us</p>
Roseau Co. Vets Service		<p>Marty Howes, Director O: 218-463-3308 F: 218-463-4281 martin.howes@co.roseau.mn.us</p>

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Scott County Vets Service	<p>Government Center closed to the public, projected reopen: 4/1/2020.</p> <p>Staff able to provide services via modern communications systems.</p>	<p>Jerry Brua, Director O: 952-496-8176 F: 952-496-8575 jbrua@co.scott.mn.us</p>
Sherburne Co. Vets Service	<p>No public contact. Staff able to provide services via modern communications systems.</p> <p>Volunteer transportation program has been deactivated.</p>	<p>Bruce A. Price, Director O: 763-765-3100 Bruce.price@sherburne.mn.us</p>
Sibley Co. Vets Service	<p>Office is Closed. CVSO working remotely from another location.</p>	<p>Lisa Klenk, Director C: 507-766-1893 LisaK@co.sibley.mn.us</p>
St. Cloud VA HCS	<p>All calls: 320-252-1670, use:</p> <p>Option 2 during business hours Option 3 after hours</p> <p>Suspension of all Volunteer activities Van drivers expected to transport.</p> <p>All Veterans, visitors, volunteers, vendors will be screened upon arrival, entrance points:</p> <p>Bldg. 1-- Main Entrance, open 6 a.m. to 6 p.m. weekdays, 8 a.m. to 6 p.m. weekends</p> <p>Bldg. 116 -- Rehabilitation Center, open 6 a.m. to 4:45 p.m., Mon.- Fri.</p> <p>Bldg. 111 -- Outpatient Mental Health Clinic, open 7:30 a.m. to 4:30 p.m., Mon.- Fri. After 4:30 p.m. and weekends by appointment only. Continued... Veterans enrolled in the Mental Health Residential Rehabilitation Treatment Program (MH RRTP) may use the entrance from 6 a.m. to 10 p.m. 7 days a week.</p>	<p>Barry Venable, Public Affairs Officer O: 320-255-6353 F: 320-255-6389 barry.venable@va.gov</p>

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	<p>Bldg. 48/49 -- Entrance Pavilion, open 6 a.m. to 10 p.m., 7 days a week</p> <p>No Chapel (watch on CCTV 75) No filling of water bottles at VCS beverage dispensers</p> <p>Drink cups limited to one usage</p> <p>These programs are postponed: Clothesline Project, April 13-16 Employee Whole Health Fair, 4/ 21 Social Security 101 Seminar, April 22</p> <p>VA Video Connect (with your Doc) information here: https://youtu.be/2HZPs-BFBtw</p>	
Snow Globe PR	<p>Retainer Public Relations Firm for MACVSO, DAV of MN, American Legion, MACV, Minnesota Military Radio, DAV of MN Foundation</p> <p>Contact us for:</p> <p>Media Relations: Good news stories, public information campaigns</p> <p>Crisis Communications: Any direct connection to COVID-19 in the veteran community</p> <p>Influencer/key stakeholder engagement planning</p> <p>Internal messaging</p> <p>Event planning</p>	<p>Kevin Olson, Partner C: 651-212-0573 kevin@snowglobepr.com</p> <p>Anna Long, APR, Partner C: 612-636-4108 anna@snowglobepr.com</p>
St. Louis Co. Vets Service		<p>Tedd Ells, Director O: 218-725-5285 ellst@stlouiscountymn.gov</p>
Stearns Co. Vets Service		<p>Cory Vaske, Director O: 320-656-6176 F: 320-656-6257 cory.vaske@co.stearns.mn.us</p>

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Steel County Vets Service		Rene Gilormini, Director O: 507-444-7460 F: 507-444-7462 rgilormini@co.steele.mn.us
Swift County Vets Service		Dave Barrett, Director O: 320-842-5271 F: 320-843-4850 dave.barrett@co.swift.mn.us
Todd County Vets Service	Closed to the public until further notice. Staff able to provide services via modern communications systems.	Pete Berscheid, Director O: 320-732-4419 or 732-4418 F: 320-732-2011 pete.berscheid@co.todd.mn.us
Traverse Co. Vets Service	As of 3/17/2020: Courthouse is closed to the public till end of month when situation will be readdressed. Staff able to provide services via modern communications systems.	Dustin Kindelberger, Director 320-422-7726 dustin.kindelberger@co.traverse.mn.us
VA Regional Offices Nation Wide	Starting March 19: No Public Contact for assistance with claims, counseling, and other in-person services. Veterans with claims specific or other questions may request information via Inquiry Routing & Information System (IRIS) or telephone at 1-800-827-1000. Vocational Rehabilitation and Employment temporarily waives requirement for "wet ink" signatures. <u>Typed signatures</u> accepted during emergency.	www.va.gov 1-800-827-1000.
VFW-Claims St. Paul VARO	Starting 3/16/2020 NSOs working from home. CVSO-only phone line & mail checked daily. They encourage pdf documents to: vfw.vbaspl@va.gov	Jon Gohn, VFW Claims Director Phone: (612)970-5669 FAX: (612)970-5404 JON.GOHN@va.gov
Wabasha Co. Vets Service	Closed to the public, reopening 17 April. Van transportation is available. Staff able to provide services via modern communications systems.	Tracy Crouse, Director O: 651-565-5187 tcrouse@co.wabasha.mn.us

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Wadena Co. Vets Service		Dave Anderson, Director O: 218-631-7617 F: 218-631-7652 david.anderson@co.wadena.mn.us
Waseca Co. Vets Service		Chris Hinton, Director O: 507-835-0680 F: 507- 835-0548 chris.hinton@co.waseca.mn.us
Washington Co. Vets Service	Closed to the public. Staff able to provide services via modern communications systems.	Ryan Carufel, Director O: 651-430-6895 F: 651-430-6832 Ryan.Carufel@co.washington.mn.us vso@co.washington.mn.us
Watsonwan Co. Vets Service		Deb Grote, Director O: 507-375-1254 F: 507- 375-1260 vso@co.watonwan.mn.us
Wilkin Co. Vets Service	Starting March 19: Suspending all walk-in appointments & van transportation services. Scheduled appointments with the CVSO with screening allowed.	Russ foster, Director O: 218-643-7134 F: 218-643-7148 rfoster@co.wilkin.mn.us
Winona Co. Vets Service		Jerry Obieglo, Director O: 507-457-6458 F: 507-454-9395 jobieglo@co.winona.mn.us
Wright Co. Vets Service	In-person visits suspended until further notice. Staff able to provide services via modern communications systems. VHA transportation through DAV Transportation Network: 320-252-1670, extension: 6676.	Greg Pickard, Director O: 763-682-7325 F: 763-684-4554 greg.pickard@co.wright.mn.us
Yellow Medicine Co. Vets Service		Kris Holien, Director O: 320-313-3037 kris.holien@co.ym.mn.gov