



Minnesota Assistance Council for Veterans

360 Robert St. N.
 Suite 306
 Saint Paul, MN 55101
mac-v@mac-v.org
www.mac-v.org

Phone: 651-291-8756
 Fax: 651-225-8491

Principal Staff: *Kathleen Vitalis, Executive Director*

Board Chair: *Donald R. Allen, Chair*

EIN: 41-1694717T
 IRS Code: 501(c)(3)

Other Names Used: MACV

Final report 12/08/2009

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MISSION STATEMENT

To provide assistance throughout Minnesota to positively motivated veterans and their families who are homeless or experiencing other life crises. MACV accomplishes its mission by providing services directly or in collaboration with other service agencies.

CHARITY RESPONSE TO REVIEW

We are very excited to have once again gained the CRC seal of approval. MACV is strongly committed to the CRC standards of organizational integrity and accountability. We have served more than 5,000 veterans (and their families) in crisis throughout Minnesota for over 17 years through 3 regional offices in Minneapolis, Duluth and Mankato. Today, along with the current economic hardships, we are faced with new challenges as unaddressed medical and mental health issues such as Traumatic Brain Injuries (TBI) and PTSD are on the increase as veterans continue to return home from Afghanistan and Iraq. The number of female veterans requiring our assistance is also on the rise. Veterans are part of every community and together we can assist those that once served us. From WWII to Iraq, the services we provide continue to be needed. We appreciate your consideration for support of our mission. Please feel free to contact me directly with any questions. Kathleen Vitalis Executive Director

COMMENTS FROM THE COUNCIL

N/A

PROGRAM ACCOMPLISHMENTS

The following accomplishments are listed in this organization's IRS form 990 for fiscal year ending 20082008.

- MACV provides comprehensive program and supportive services to homeless veterans in four primary focus areas: emergency assistance, housing, employment and civil legal concerns. Supportive services for all MACV programs provide for and coordinate chemical dependency treatment, mental health treatment, crisis intervention during acute emotional and/or physical distress, life skills training, educational services, family support, transportation, money management training and/or counseling, re-establishment of socialization skills, training to increase basic living skills and/or income to prepare for obtaining and retaining permanent housing.

NON-CASH DONATIONS

651-222-0613

[More on non-cash donations to this charity.](#)

Type of Goods Accepted:

N/A

- Clothing
- Furniture
- Household goods
- Office Furniture

Goods Donation Instructions/Restrictions:

Call nearest office first to see if items currently needed.
We do not have room for storage.

Drop Off's Accepted In:

- Hennepin County
- Duluth and surrounding areas
- Rochester and surrounding areas

Drop-off Locations:

Duluth, Mankato, Minneapolis

CHARITY DETAILS

Number of FTE
(Full-Time Equivalent): 13
Number of
Volunteers: 350
Number of clients
served in the last
fiscal year: 870

Other Affiliations/Accreditations:

2009 Riciipient of Governor's Best Practice Award, 2009 Recipient of National VA Outstanding Service Award, 2009 Recipient of Minneapolis Rotary Hope Award, 2009 VA Teamwork Excellence Award; also members of National Coalition for Homeless Veterans, MN Coalition for the Homeless, Duluth, Mankato, and St.Paul Chambers

990 SNAPSHOT (20062006-20082008)

Programs and Expenses (2008)

- Homeless and Prevention Services for Veterans: \$1,748,345
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3-Year Average Charity Expenses

		% of total expenses
Program Services:	\$1,482,631	81.1%
Management:	\$280,816	15.4%
Fundraising:	\$63,679	3.5%

Overall Financial Performance

	20082008	20072007	20062006
Total Revenue Less Expense:	\$259,909	\$583,722	\$769,837
Unrestricted Net Assets at the end of the year:	\$1,371,888	\$1,166,884	\$778,608

ACCOUNTABILITY REVIEW RESULTS

The following review results are based on data submitted by this organization on 12/08/2009. The Council requires annual information updates and a completed review related to these standards once every three years.

PUBLIC DISCLOSURE (Meets All Public Disclosure Standards)

- **Legal Compliance** Complies with all applicable state and federal laws.
- **Financial & Annual Reporting** Annual audit prepared in conformance with generally accepted accounting principles.
- **Accomplishments** Annual accomplishments are presented in annual report.

- **Reporting Consistency** Program names, activities and financial information in the annual report, audited financial statement and IRS Form 990 are consistent or similar.

GOVERNANCE (Meets All Governance Standards)

- **Board Meetings** Board of Directors met three times or more in the past fiscal year. 4 board meetings held in 2008. Quorum achieved at 4 meetings. 10 board members. Average % participation at board meetings: 70 %
- **Conflict of Interest Policy** Conflict of interest policy includes procedures for disclosing conflicts and prohibiting participation in conflicted transactions. The policy also calls for annual disclosure of potential conflicts.
- **Board Compensation** No board member receives compensation for board service.
- **Board/Staff Positions** No staff member holds a voting position on the board of directors.
- **Board Terms** No board member has served more than 5 years without being re-elected.

FINANCIAL ACTIVITY (Meets All Financial Activity Standards)

- **Use of Funds** At least 70% or more of annual expenses (3-year average) spent on programs.
- **Reserve Limits** Unrestricted net assets available for current use are not more than twice the current or next year's budgeted operating expenses.
- **Financial Health** Does not have three consecutive years of operating deficits.
- **Board Fiduciary Oversight** Operating budget approved by board of directors before end of first month of fiscal year. Board (at least quarterly) reviews financial reports comparing budgeted to actual.

FUNDRAISING (Meets All Fundraising Standards)

- **Ethical Fundraising** All reviewed individual fundraising solicitations clearly described the purpose for which funds would be used and identified the organization with contact information.
- **Voluntary Charitable Giving** Reviewed solicitations do not threaten or intimidate reader. Written policy to discontinue contacts in place and includes oral or written request.
- **Soliciting Practices** Charity engages services of a professional fundraiser. Fundraiser is registered with the Minnesota Attorney General's office. Professional fundraisers identify themselves appropriately and disclose accurate information about percentage of gross revenue upon request.

